

TRAINING MANUAL



Tavola 42



PRISM HARDSCAPES
Outdoor Living Products

We believe in spaces that are designed for living, making memories, and enjoying life.



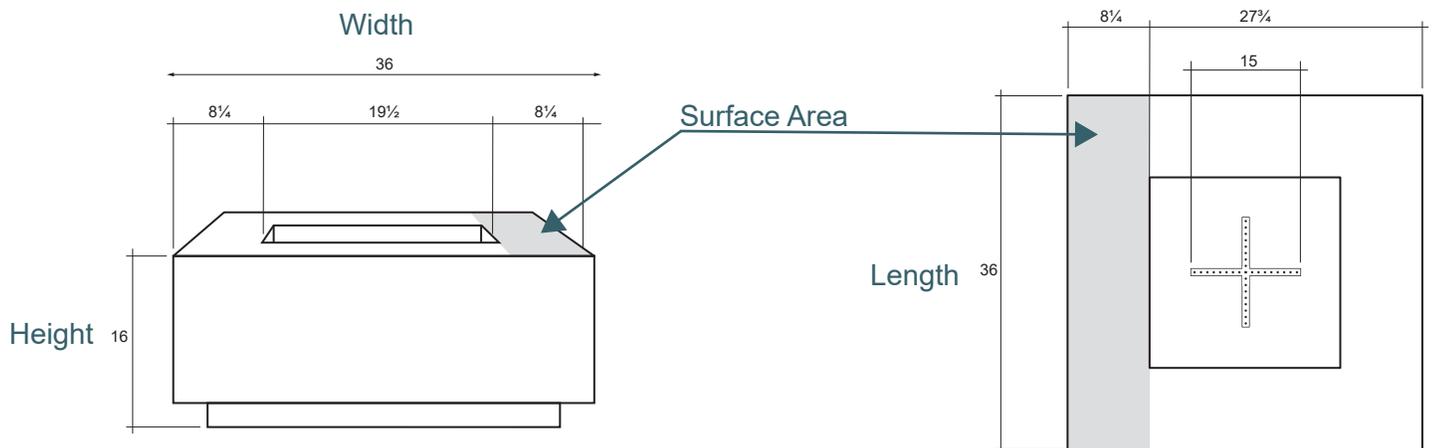
Porto 68



Product Information

- Discuss all styles of product, and their features and benefits.
- Fuel source options: Liquid Propane or Natural Gas.
- Surface area: area of concrete surrounding the burner plate.
- Dimensions and surface area explained.

Tavola 2 - Dims Explained



Ignition Options

- Manual Light (Key Valve).
- Battery Ignition.
- PH-Ignite (Electronic Ignition) available.



Key Valve



Battery Ignition



PH-Ignite System
(Electronic)

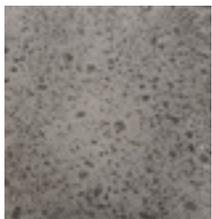
GFRC

- Glass Fiber Reinforced Concrete.
- Lighter and stronger than standard concrete.
- Waterproof and Fireproof.
- Hand-crafted patina process.



Color Options

- Decorative color options can be applied to all models.
- 5 colors available to match most decors.
- Customize outdoor living themes with the best color option.



PEWTER



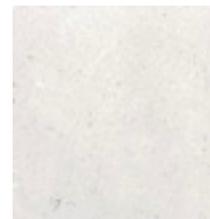
NATURAL



CAFE



EBONY



ULTRA



COASTAL

2 Year Warranty and Technical Support

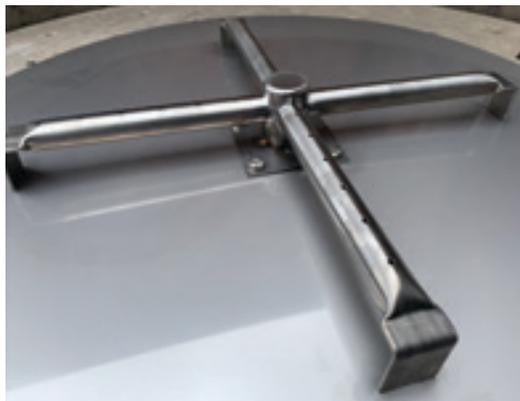
- Each unit is factory sealed and backed by a manufacturer's 2 year limited warranty.
- Customer service team and extensive parts support.
- Dealer Portal with downloadable technical manuals, images, and content.

Assembled in USA

- Each unit is assembled in the USA.
- Burners are manufactured in the USA, of 304 stainless steel.

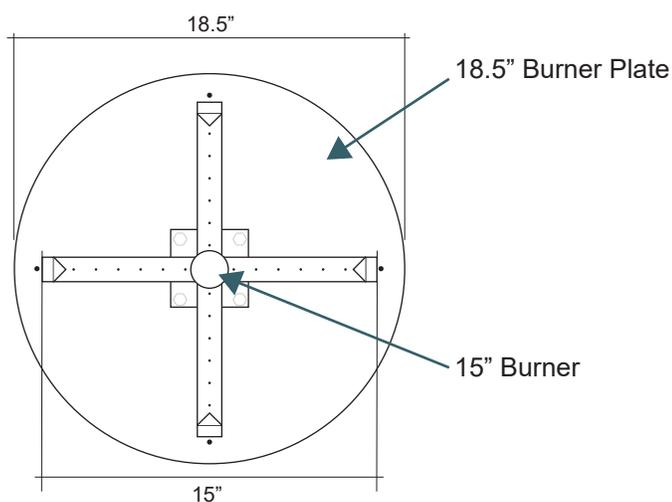


Scan QR code for manual sample

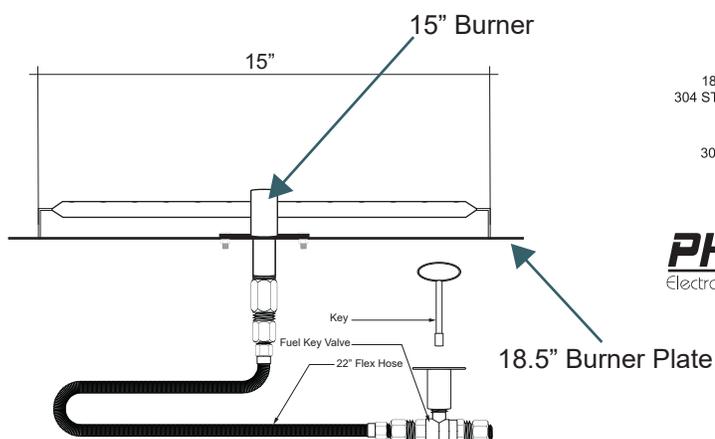
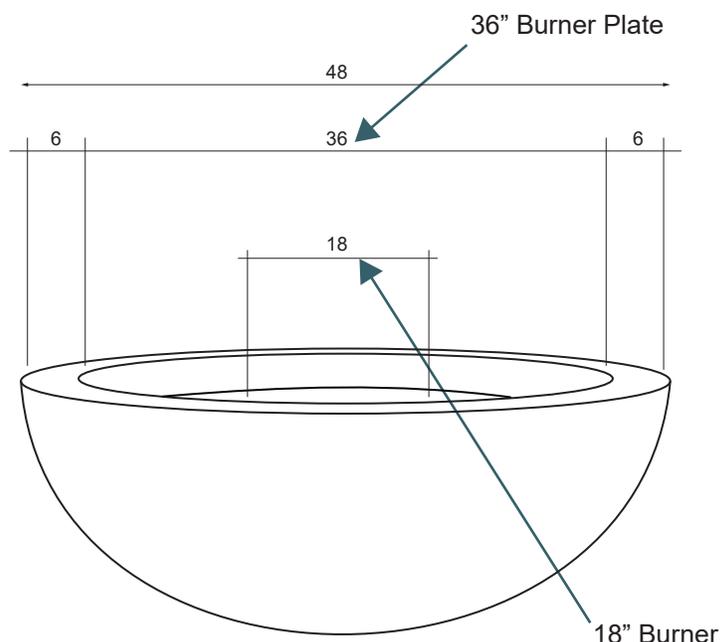


Burner Assembly Explained

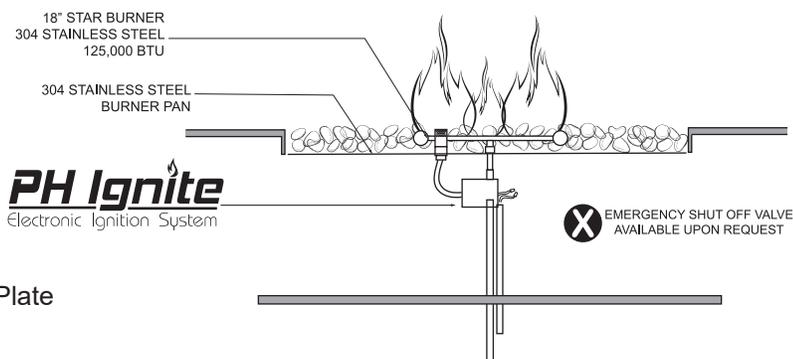
- Made of USA 304 Stainless Steel.
- Compatible with Liquid Propane or Natural Gas fuel sources.
- PH-Ignite Electronic System upgrade available.
- BTUs range from 65,000 up to 200,000.
- Each burner is custom engineered to specific model/fuel.



Burner and Plate Setup



Key Valve Setup



PH-Ignite Electronic Setup

Logistics Explained

- Fulfillment all year round from our regional distribution center in Cerritos, California (FOB Cerritos).
- Drop-ship LTL shipments for specialty online retailers/e-commerce orders.
- 40,000 square foot warehouse - Large inventory on hand.
- Quick Ship - 18 products that ship within 72 hours.

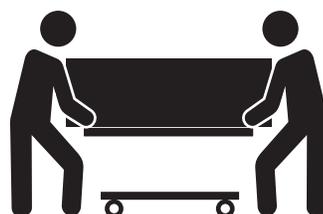
Cerritos, California Distribution Center



Drop-ship LTL pallet packaging



Moving unit for Setup



PH-Ignite Electronic Ignition System

Hassle-Free Ignition, Zero Worries

12 VAC Inlet Power

Compliant with National Electrical code 2014, article 68. May be installed within five feet of pool water.

Weatherproof/Anti-Corrosion Enclosure

Protects internal components from harsh weather and is built to last.

Electronic Ignition

Convenient fire feature lighting and instant flame monitoring.

Hot Surface Ignition

Robust and reliable ignition.

Waterproof Pilot Connector

Corrosion proof electrical connection.

Compact Design

Conveniently fits into your fire feature.



American National Standards Institute

This product complies with ANSI Z2197 standard.

*Burner not included. System connects to existing fire feature burner.

We believe in spaces that are designed for living,
making memories, and enjoying life.



Visionary designs coupled with handcrafted processes. The result?
One-of-a-kind creations.

Breaking ground on a new project is key, but planning before-hand is crucial. This means selecting products in different colors, shapes and sizes that will create the ideal outdoor living space to fit your lifestyle and vision. Let Prism Hardscapes help get you there.

